



John's Natural Dog Training Company

Natural Pet Systems, Inc.

PO Box 462047

Escondido, CA 92046

(877) 447-8597

www.johnknowsdogs.com

Dog Training Agreement

GRP INH K9PT

"Unleash Your Dog's Potential!"

First Name: _____ Last Name: _____

Home Phone: _____ Cell: _____ Other: _____

Address: _____ PO: _____ Gate: _____

City: _____ Zip: _____ Email: _____

Dog's Name: _____ Breed: _____ Gender: _____ Age: _____

Dog's Name: _____ Breed: _____ Gender: _____ Age: _____

Veterinarian: _____ Phone: _____ Ref By: _____

THIS AGREEMENT ("Agreement") is by and between Natural Pet Systems, Inc., dba John's Natural Dog Training Company (hereinafter referred to as "JNDTC") and the Owner of the Dog, (hereinafter referred to as "Client") and entered into for the sole purpose of hiring JNDTC to teach the client how to train their dog in on-leash basic obedience.

Client makes the following representations about their Dog:

<input type="checkbox"/>	Dog has been neutered or spayed	<input type="checkbox"/>	Dog has never bitten a person
<input type="checkbox"/>	Dog is friendly toward children and adults	<input type="checkbox"/>	Dog has never been declared as dangerous
<input type="checkbox"/>	Dog is friendly toward other dogs and other animals	<input type="checkbox"/>	Dog is licensed in San Diego and the license is current
<input type="checkbox"/>	Dog has never started a fight with another dog	<input type="checkbox"/>	Dog is not the subject of a quarantine order at this time

Notes: _____

ACKNOWLEDGEMENT: By signing this agreement Client acknowledges, agrees and understands that JNDTC has not represented, promised, guaranteed or warranted that Dog can be trained, that Dog will never bite, that Dog will not be dangerous or vicious in the future, that Dog will not exhibit other behavioral problems or that the training will last for any particular amount of time as each dog is different in regards to ability, breeding and temperament. Client further acknowledges, agrees and understands that they must practice with their dog in-between appointments/classes what they learned during each lesson and that follow-up and scheduling of future training sessions is their sole responsibility.

TERMS AND CONDITIONS: For good and valuable consideration, JNDTC agrees to provide one of the following services:

Platinum Program: _____ 8 Private In-Home Lessons with lifetime admission to Group Obedience & JNDTC Specialty Classes.
Fee is \$775.00 per dog (\$375.00 for each additional dog.) Lessons are 30 to 45 minutes in duration.

Gold Program: _____ 6 Private In-Home Lessons with lifetime admission to Group Obedience Classes.
Fee is \$625.00 per dog (\$325.00 for each additional dog.) Lessons are 30 to 45 minutes in duration.

Silver Program: _____ 4 Private In-Home Lessons with 1 round of Group Obedience Class.
Fee is \$475.00 per dog (\$275.00 for each additional dog.) Lessons are 30 to 45 minutes in duration.

K9 Personal Trainer: _____ 12 Lessons on or off-site with lifetime admission to Group Obedience & JNDTC Specialty Classes.
Fee is \$1200.00 per dog (\$800.00 for each additional dog.)

Bronze Program: _____ Unlimited Beginning, Intermediate and Advanced Group Obedience Classes.
Fee is \$375.00 per dog

Single Lesson: _____ Single Lessons are 45 to 60 minutes in duration.
Fee is \$150.00 per lesson

Group Class: _____ Beginner _____ Advanced _____ Specialty (Classes are 45 minutes to 1 hour in duration.)

Special Program: _____ # _____ Private In-Home Lessons with # _____ round(s) Group Obedience Classes.
Fee is \$ _____ per dog (\$ _____ for each additional dog.) Lessons are 45 to 60 minutes in duration.

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POLICIES: [redacted] (client's initials) My initials indicate that I understand and agree that JNDTC does not offer free evaluations or consultations and that the first visit is considered lesson #1 of any program or class. I agree and understand that a "no-show" for a scheduled appointment will be counted as a lesson if a refund is requested. I further understand and agree that a program may include admission to classes only when program is paid for in full and that classes have no cash-out value. I further agree that lesson duration is determined by the trainer at the time of service and that time spent during appointments discussing my dog, dog training and/or behavior is considered training/lesson time and that I must practice with my dog in-between appointments in order to get the most benefit and success from any training program. I further understand and agree that **JNDTC** does not guarantee any group or specialty class will always be held, or at any specific location, and that if my dog is aggressive it can be prohibited from attending **JNDTC** group classes.

TERMINATION: [redacted] (client's initials) JNDTC's services shall terminate if (a) in JNDTC's judgment Dog is dangerous or vicious to JNDTC or any other person or animal, or interferes with the training of other dogs, or (b) Client breaches any term or condition of this Agreement, or (c) Client requests service termination. I understand that if I terminate this agreement at any time I am legally bound to the refund policy listed in the "REFUNDS" section items (a.) through (f.) which I initialed below. I further understand and agree that JNDTC's duties shall terminate but all other provisions of this Agreement shall remain in full force and effect.

REFUNDS: [redacted] (client's initials) I acknowledge, understand and agree to the following refund policy:

- (a.) **Platinum Program** - if termination occurs after the first lesson and before the 2nd lesson, Client shall be entitled to a full refund less Twenty-five Percent (25%). If termination occurs after the 2nd lesson and before the 3rd lesson, Client shall be entitled to a full refund less Thirty-five Percent (35%). If termination occurs after the 3rd lesson and before the 4th lesson, Client shall be entitled to a full refund less Forty-five Percent (45%). *No Refund will be issued after completion of the 4th lesson.*
- (b.) **Gold Program** – if termination occurs after the first lesson and before the 2nd lesson, Client shall be entitled to a full refund less Thirty Percent (30%). If termination occurs after the 2nd lesson and before the 3rd lesson, Client shall be entitled to a full refund less Forty Percent (40%). *No Refund will be issued after the completion of the 3rd lesson.*
- (c.) No Refunds will be issued for Silver Program, Puppy Program, K9 Personal Trainer, Single Lesson or any Group Class Program.
- (d.) Refunds terminate all Group Class Privileges for any program.
- (e.) Refunds for any program where a discount has been applied will be calculated at the amount *before* the discount was taken.
- (f.) Refund requests must be made within 90 days of the last lesson completed and emailed to: jndtc@msn.com
(A copy of this agreement must be attached. Refunds can take up to 60 days to process).

HOLD HARMLESS: The client will hold JNDTC its owner(s), employee(s), or agent(s) free and harmless from any and all claims, liability, damage, loss, or expenses arising out of any injury to any person or to any person's property by the dog(s) named in this contract, while in the care, custody and control of the client, and/or dog owner, or while in the care, custody and control of JNDTC, its employee(s), owner(s) or agent(s).

LIMITATION AND LIABILITY: Client agrees understands and acknowledges that the elimination or modification of behaviors is not guaranteed. Client acknowledges that dog training will not provide exact results and that failure to follow the professional advice given to them by JNDTC may result in an escalation of behavior and training issues. Client further agrees to accept responsibility for any damages the above named dog may cause through malicious, aggressive or improper behavior that may occur before, during or after all services provided by JNDTC. Furthermore, Client understands and agrees that if their dog is injured in a dog fight or an accident, gets fleas, ticks or worms, contracts any illness or disease, is lost or stolen, becomes pregnant, or engages in any dangerous, vicious or unwanted behavior, during or after all services provided by JNDTC, on or off JNDTC Premises, Clients Home or Business or any other location, that Client accepts the risk and agrees that JNDTC shall not be held responsible for it or any resulting injuries, losses, damages, costs or expenses.

ARBITRATION: In the event a dispute shall arise between the parties to this Dog Training Agreement, it is hereby agreed that the dispute shall be referred to The American Arbitration Association. The situs of the hearing shall be in the County Of San Diego for arbitration in accordance with The American Arbitration Association Rules and Procedures. The arbitrator's decision shall be final and legally binding and judgment may be entered thereon. Each party shall be responsible for its share of the arbitration fees in accordance with the applicable Rules of Arbitration. In the event a party fails to proceed with arbitration, unsuccessfully challenges the arbitrator's award, or fails to comply with the arbitrator's award, the other party is entitled to costs of suit, including all reasonable attorneys' fee for having to compel arbitration or defend or enforce the award.

SOLE AGREEMENT: This Agreement supersedes all prior discussions, representations, warranties and agreements of the parties, and expresses the entire agreement between Client and JNDTC regarding the matters as described on Page1 of 2 and on Page 2 of 2. The parties confirm that, except for that which is specifically written in this Agreement, no promises, representations or oral understandings have been made with regard to the Dog or anything else.

CLIENT SIGNATURE: I have read, acknowledge and agree to all terms, conditions and legal provisions as set forth on pages 1of 2 and 2 of 2 which represents my entire agreement with JNDTC. Furthermore, my initials and signature on this agreement are proof of my acceptance of this entire agreement. I authorize John's Natural Dog Training Company to charge my credit card if it was provided as payment for services. I agree to pay a fee of \$25.00 if my check is returned unpaid for any reason and to promptly make any returned payment good.

Client's Signature _____ Date _____

Trainer's Signature _____ Date _____

Swiped CC: _____ Ck#: _____ Cash: _____ Gift Cert: _____ Fee \$ _____ Disc \$ _____ Total \$ _____